

PHONE CALL TRANSCRIPT

Henry Bennett Centre to Police North Comms

9th March 2015 14:38hrs

File No. 150310/3454

CALL 01:

CT = Call Taker (Northern Communications Centre)

HBC = HBC Nurse (Eash POWELL)

Call commences 14:38hrs

CT Police Communications you're speaking with Ian how can we help?

HBC Umm good afternoon Ian my name is Eash one of the nurses calling from Ward 35 Henry Bennett Centre, Waikato Hospital.

CT Hi.

HBC Umm just umm yeah hello I just wanted to ahh report a missing person and I already faxed the details on ahh 0 7 8 3 4 9 4 8 6.

CT Oh okay.

HBC And umm, umm at do you want me to give you more details about the person? Are you ready for that?

CT Ahh yes what was their name?

HBC It's Nicholas N I C H O L A S.

CT Yep.

HBC And ahh surname is STEVENS S T E V E N S.

CT And what was his date of birth?

HBC And date of birth is ahh 26th of April 1993.

CT Okay just a moment.

HBC And he's also got a middle name as well.

CT Oh yes what was the middle name?

HBC Umm T A I ...

CT ... Yep.

HBC O R O A. Taioora.

CT Thank you.

HBC MACPHERSON M C P H E R S O N.

CT Okay. What was your name again sorry?

HBC My name is Eash POWELL, one of the nurses calling from Ward 35.

CT And what's the contact phone number there?

HBC Ahh for the hospital unit you say?

CT Yeah yep.

HBC Ahh it's 0 7.

CT Yep.

HBC Umm 8 3.

CT Yep.

HBC 9 8.

CT Yep.

HBC 8 double 9. And extension ask for Ward 35.

CT Okay. And that's this person's a patient there?

HBC Ahh yes he's a umm one of Mental Health patients yes.

CT Okay. And when did he go missing or how long has he been missing for?

HBC Umm at after having a meal 12.30 he requested to go out and ahh to an escorted 15 minutes leave for smoko walk outside the hospital.

CT Yep.

HBC He went 12.30 but never returned to the ward. I also informed to the mother as well and ahh he, he came to the hospital because he cut his wrist attempted suicide.

CT Okay.

HBC And ahh at the moment he's low risk but still potential to self-harm and stuff like that.

CT Okay.

HBC And ahh yeah.

CT Ahh just getting ...

HBC ... And.

CT more details in a moment.

HBC Okay.

CT What race or nationality is he?

HBC Ahh he's NZ European.

CT And what kind of clothing was he wearing when he left?

HBC Ahh black hoodie.

CT Yep.

HBC And umm, ahh black hoodie top and a like a, ahh kind of ahh, dark green top under the hoodie.

CT Okay.

HBC And black line trousers sort of things and bare feet.

CT And he's 21 years old?

HBC Ahh 21 years old that's right.

CT For his size is he slim, medium or solid build?

HBC Ahh he's ahh slim. (Inaudible).

CT Was he mentally okay today or was he feeling suicidal?

- HBC Umm. He was not too bad he was quite stable and was taking his regular medications but he's diagnosed with Psychotic Disorder and Schizophrenia.
- CT Oh okay. (Pause). And, in the past has he tried to commit suicide or were they, was he just threatening it?
- HBC Umm no he, he had a quite ahh serious damage to wrist and also had to get his tendon fixed so umm, umm can be you know, very serious.
- CT Okay.
- HBC So not just (inaudible).
- CT Was he physically okay when he left today?
- HBC Ahh physically okay but he's got a, umm dressing on the right arm, ahh no right arm isn't but on the left hand left arm he's got a dressing and cast on it.
- CT Is that from where he cut himself?
- HBC Yes.
- CT How long ago was that? That attempt, a few days ago? ...
- HBC ... Umm he was admitted about may be about 10 days ago something like that and ahh that's the time he attempted suicide was found in the bathroom by the friends and the possible address I think was 56 memorial Drive, Hamilton East. Or, or down by the river as (inaudible word) family.
- CT Is his likely destination might be towards the river?
- HBC Yes because family he ahh previously stated to the family he's gonna drown himself about a week ago.
- CT Oh okay.
- HBC And ahh yeah so that where the other place the family's thinking.
- CT (Pause). Does he have access to any vehicles or any form of transport?
- HBC No doesn't have access to any transport and as far as I know he doesn't have any money with him.
- CT Is he on any medication that he'd be overdue for?

HBC Umm not in medications all this so far but he's (inaudible word).

CT Ahh is he familiar with the area?

HBC He, he's quite familiar with the area yes. He might have (inaudible word) in Hamilton I'm not sure but he's quite familiar.

CT So action taken so far is you've contacted the family? And sent the fax through? ...

HBC Sorry I missed you what did you say?

CT Did you say you've contacted the family already and sent the fax through? ...

HBC ... Yes I informed yeah I informed the mother I already yeah, and I faxed you as well the paperwork on the fax number yeah.

CT Do you have his next of kin contact details there?

HBC Umm ahh, his contact details or his family contact details? ...

CT ... For the family.

HBC I've got family contact details but he's not gonna go there because he doesn't want family to get involved his mother is Jane STEVENS.

CT Yep.

HBC And ahh phone number is ahh I'll give you mobile number actually.

CT Yep.

HBC Ahh 0 2 1 ...

CT ... Yep.

HBC 2 2 2.

CT Yep.

HBC 0 1 9 1.

CT Okay.

HBC And her address is 2 7 3 3 Rewa Road, Ngaruawahia.

CT Sorry ...

HBC ... But he will not go there.

CT 2 2 what was the number again?

HBC So 2 7.

CT Yep.

HBC 3 3.

CT Yep.

HBC Rewa Road, Ngaruawahia.

CT (Pause). Okay we've made local Police aware that he's gone missing so they'll be able to look out for him ...

HBC ... Mmhm.

CT With anyone matching that description.

HBC ... Yeah and ahh I also contact the ...

CT ... (Inaudible) should.

HBC I'll inform Crisis Team as well in case they get in touch with him and that's as soon if we find something we will let you know if we got any information about him.

CT Okay that'll be great.

HBC Yep.

CT Okay then.

HBC Ahh thank you so much ahh excuse me can I have a Police event number before we go please.

CT Yes event is P 0.

HBC Mmhm.

CT 2 0 4.

HBC 2 0 4.

CT 7 9 3.

HBC 7 9 3.

CT 8 4.

HBC 8 4.

CT Yep.

HBC Thank you have a nice afternoon.

CT Thank you. Bye.

HBC bye.

Call ends 14:45hrs.